

2010 Fast Facts | Texas and New Mexico

ABOUT XCEL ENERGY

Xcel Energy is a U.S. investor-owned electricity and natural gas company with regulated operations in eight Midwestern and Western states. We serve 3.4 million electricity customers and 1.9 million natural gas customers through four wholly owned utility subsidiaries. Southwestern Public Service Company serves electric customers in Texas and New Mexico.

In 2009, the American Wind Energy Association named Xcel Energy the investor-owned utility of the year for its national leadership and **six-year ranking as the No. 1 wind energy provider**. Xcel Energy is ranked **fifth in the nation in total solar capacity** by the Solar Electric Power Association.

We are a founding reporter of The Climate Registry, a nonprofit organization established to measure and publicly report greenhouse gas emissions. For the second year, Xcel Energy is listed on the Carbon Disclosure Project's **leadership index for the quality of our voluntary carbon disclosure**.

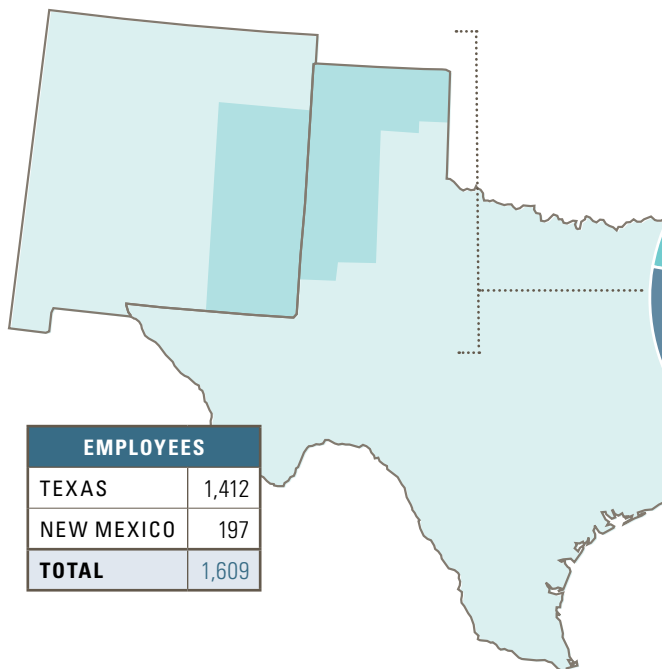
ELECTRICITY CUSTOMERS	396,413
RESIDENTIAL	313,063
COMMERCIAL AND INDUSTRIAL	77,217
PUBLIC AUTHORITY AND OTHER	6,088
WHOLESALE	45
TERRITORY	50,000 sq mi
COMMUNITIES SERVED	96
TEXAS	82*
NEW MEXICO	14

Electricity lines – conductor miles	
TRANSMISSION	31,906 miles
DISTRIBUTION	18,760 miles
Owned Generation Facilities	
COAL	2,086 MW
GAS STEAM	1,776 MW
GAS TURBINE	284 MW
TOTAL	4,146 MW

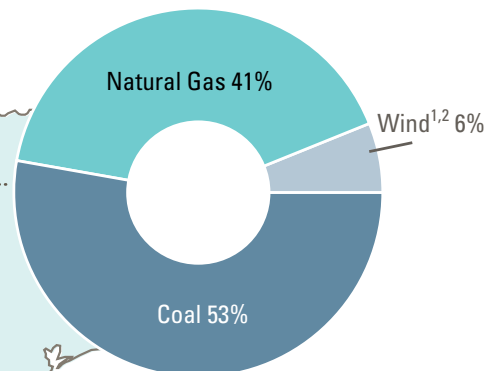
* includes two unincorporated communities

WIND

Texas and New Mexico had about 846 megawatts of wind connected to its system at the end of 2009, with 443 megawatts under long-term contract.



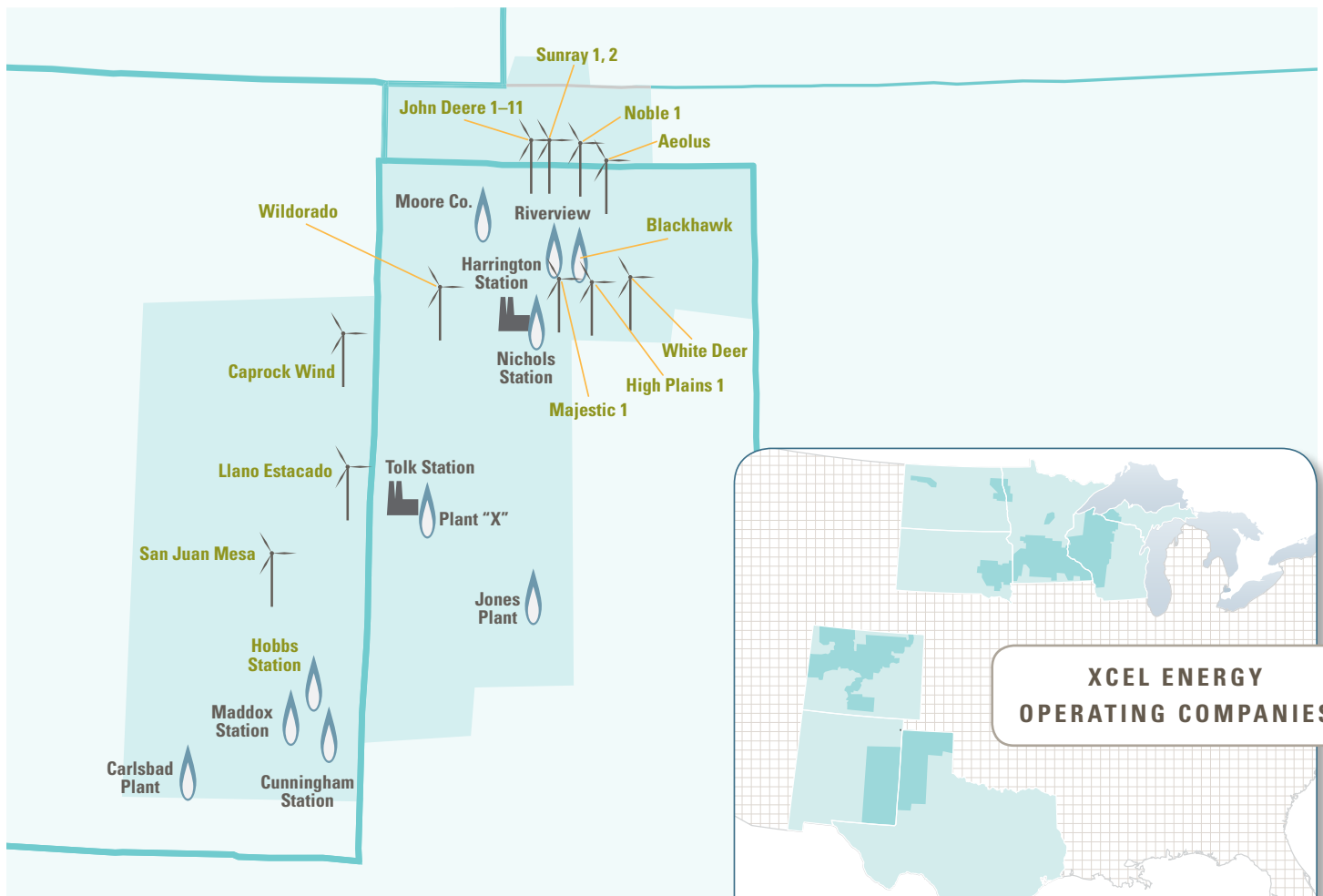
EMPLOYEES	
TEXAS	1,412
NEW MEXICO	197
TOTAL	1,609



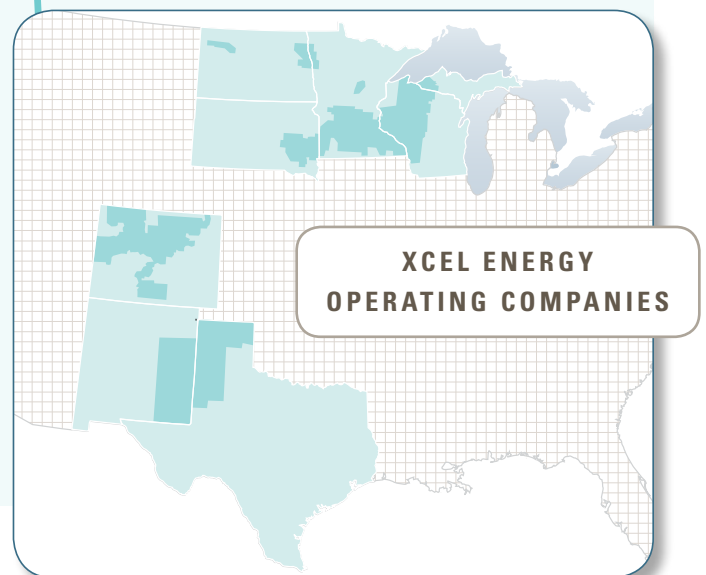
TEXAS AND NEW MEXICO 2009 FUEL MIX³

- 1 This category includes wind energy unbundled from renewable energy credits (RECs).
- 2 This category also includes Windsource RECs.
- 3 Includes purchased power.

GENERATION RESOURCES: TEXAS AND NEW MEXICO*



* Gray notes owned generation. Green indicates purchased generation.



2009 COMMUNITY INVOLVEMENT

Texas and New Mexico Focus Area Grants in environment, education, economic sustainability and arts and culture totaled \$394,300. An additional \$433,174 was given through special employee monetary matches for giving and volunteering, including United Way — **for a total of \$827,474 in charitable giving** throughout Xcel Energy’s territory of Texas and New Mexico.

ENERGY EFFICIENCY AND LOAD MANAGEMENT

New Mexico – 2009 **spent more than \$3 million**, conserving 11,156 megawatt-hours of electric generation

Texas – 2009 **spent nearly \$4.1 million**, conserving 10,275 megawatt-hours of electric generation

HOW TO REACH US	
ELECTRICITY EMERGENCY/OUTAGE	1-800-895-1999
RESIDENTIAL CUSTOMER SERVICE	1-800-895-4999
TTY (HEARING IMPAIRED)	1-800-895-4949
BUSINESS SOLUTIONS CENTER	1-800-481-4700
BUILDERS CALL LINE	1-877-354-6395
CALL BEFORE YOU DIG	811



RESPONSIBLE BY NATURE™

1-800-895-4999 | xcelenergy.com

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